

Welcome

Welcome to Sonoma Raceway! This guide provides an overview of services and facilities available to Guests with Disabilities. We work hard to offer a comfortable, safe and enjoyable experience to all of our Guests. If you have any questions about what to expect when you arrive at the raceway, please contact the raceway at (800) 870-RACE (7223).

Parking at the Raceway

When you arrive at the raceway please enter Gate 1 off of Highway 121. All disabled guest services are offered from the Gate 1 parking lots. If you enter Gate 7 or Gate 9 you will be parked in remote lots and not provided the proper level of service for Guests with Disabilities.

Entering Gate 1

Once at Gate 1 your tickets will be checked and you will be directed to one of two parking areas; the Lower or Upper Parking Lots.

The Lower Lot is reserved for guests in wheelchairs, while the Upper Lot is designated for all other guests with disabilities.

Placard Check

Before you leave your home to come to the raceway please make sure you bring your Handicap Placard, paperwork showing your name and placard number and a valid Driver's License.

In the past, customers wanting a better parking space displayed fake handicap placards or placards issued to friends or relatives. To make sure we have enough space to park all of our Disabled Guests, Sonoma County Sheriff Officers will verify the legitimacy of your placard. Persons displaying fake or placards that are not their own, will be fined, ticketed and required to appear in court.

Wristbands

After your placard is checked you will park and be given a wristband.

Wristbands are separated daily by color and location parked. The Lower Lot is identified with a color different from the wristband used in the Upper Lot. During exiting, when the demand for service is high, the different color wristbands help staff direct guests to the appropriate parking area.

With a Disabled Guest Wristband you will also be able to use the Grandstand Elevator making it easier to access seats in the upper rows. Tickets to the upper seating areas are required.

Solid versus Striped Wristbands

Solid color wristbands are issued to the Disabled Guest and one accompanying individual. If there are additional people in the group (family members or friends), those guests are issued striped wristbands.

When the demand for service is high, raceway staff will give priority service to guests with solid wristbands.

Additional Wristbands

The following wristbands are also available to assist Disabled Guests.

- Camping – Disabled Guests who purchase weekend camping will be given wristbands to help with shuttling to and from the campgrounds.
- Event Daily Wristbands – Guests who do not have vehicle Placards, but who have difficulty moving around the facility (broken foot or leg, bad back or other medical condition) can ask for an Event Wristband. Event Wristbands are located at Guest Services and the Ticket Pit Stop.

Information Tents

Information Tents (Pick-Up/Drop-Off Locations) serve as shuttle stops/information booths for Disabled Guests. Sonoma Raceway representatives at the tents will be happy to answer any questions you have and contact shuttles to take you to other locations at the raceway.

Information Tent Locations

Information Tents are located in the following areas:

- Grandstand/Paddock
- Lot 3 – serving Earnhardt Terrace Turn 2
- Turn 3 Terrace, behind Section C
- Turn 7 Terrace, near the entrance to Lot 13
- Turn 9 Terrace, behind Section F
- Gate 3, serving the 50 Acres Campground



Grandstand/Paddock Information Tent

The Grandstand/Paddock Information Tent is the starting point for most Disabled Guest shuttle routes throughout the Sonoma Raceway property. Once you park your car you will be shuttled to the Grandstand/Paddock Information Tent. From there shuttles are available to all other seating and vendor areas at the raceway.

Accessible Seating & Ticket Information

Accessible seating is available to all Sonoma Raceway guests including wheelchair, semi-ambulatory and attendants. Contact a Sonoma Raceway Ticket Representative at (800) 870-RACE for more information. Please describe your special need and the Ticket Representative will help you choose your ideal seat for the event weekend.

Sonoma Raceway recommends that all customers purchase their tickets in advance.

Ticket Information

All Sonoma Raceway guests must have a ticket to enter the facility. As you approach the raceway in your car, please have your tickets ready to show attendants. Tickets will be checked at the gates before you park your car and then again before you enter the reserved seating areas.

Please keep your tickets with you at all times.

Ticket Exchanges

All reserved seats may be exchanged for wheelchair, attendant, semi-ambulatory and/or disabled access seating at Guest Services or through a Disabled Guest Seating Coordinator. Tickets may also be exchanged at any ticket upgrade booth in the following locations:

- Main Grandstand, behind section D next to the Ticket Pit Stop
- Earnhardt Turn 2 Terrace, behind section B
- Rob Brown Turn 3 Terrace, behind section D
- Turn 7 Terrace, behind section C
- Turn 9 Terrace, behind section E

Disabled Guest Seating Coordinators

Disabled Guest Seating Coordinators work with Guest Services, Seating Ushers and Ticket Upgrade staff to accommodate the needs of all disabled guests. Please stop by the Ticket Pit Stop, located behind section D of the Main Grandstand, or a ticket upgrade booth to speak with a Disabled Guest Seating Coordinator.

General Admission Events

Sonoma Raceway hosts several small events where the number of people attending the event is far less than the total number of seats. For those events, all seating is general admission. Accessible seats are located in both the Main Grandstand and Terrace seats, but are available on a first come, first served basis.

Disabled Guest Shuttle Program

Wheelchair accessible shuttles are the primary source of transportation for Disabled Guests at Sonoma Raceway. Golf carts are also used to get you up and down hills without having to walk.

There are four colored shuttle routes for Disabled Guests. Please identify your seating area so you know what colored shuttle route to take once you arrive at the facility. Routes are described below.

Shuttle Routes

- **Blue Route** – Upper Parking Lot to the Main Grandstand/Paddock
- **Red Route** – Main Grandstand/Paddock to the Terrace Seats at Turns 2, 3 and 7. The Red Route also takes guests to the Transfer Area at Lot 11.
- **Yellow Route** – Main Grandstand/Paddock to the RV Terraces Rows A-G
- **Green Route** – Transfer Area at Lot 11 to the Turn 9 Terrace

Please stop by any Information Tent for details.

Shuttle Stops

All shuttles will pick-up and drop-off guests at designated shuttle stops. Shuttle stops are conveniently located near all seating, camping and parking areas.

More Information for Guests with Disabilities

- **Electric Convenience Vehicles (ECVs)**
Disabled guests may operate single-person electric convenience vehicles at Sonoma Raceway. ECVs and golf carts are not available to rent.
- **Restrooms**
All permanent restroom facilities at Sonoma Raceway are ADA accessible. Portable ADA restrooms are located near all the terrace seats and camping areas for convenience.
- **Service Animals**
Sonoma Raceway recognizes the importance of service animals in assisting guests with visual and other impairments. These animals are welcome throughout the property, but must remain leashed at all times.

Camping

When you purchase camping at the raceway please inform your ticket representative if you need assistance getting to and from your campsite and seating area. Once you arrive at the raceway, shuttle representatives will check in with you at your campsite to explain the best way to get around the property.

If you purchased your camping online or did not inform your ticket representative of your needs, please send an email to Bobby O’Gorman at bogorman@racesonoma.com. In the email, please provide your name, arrival date and campground row and space number.

By notifying the raceway in advance, we can better serve you during race weekends.

Leaving the Raceway

Exiting Shuttles

When the race is over and you are ready to get back to your car, go to the nearest Information Tent. Sonoma Raceway representatives will be in place to assist you. From the Information Tents, shuttles will take you to the Upper and Lower Parking lots.

Exiting Traffic Information

When leaving the raceway you may be directed to exit Gate 8. Gate 8 merges directly on to Highway 37 Westbound. Below are helpful tips to get you to your destination as efficiently as possible.

Sonoma/Napa

Highway 37 to 116

- Travel on Highway 37 westbound until you reach Lakeville Highway
- Make a right onto Lakeville Highway
- Travel 7.5 miles until you reach Highway 116 toward Sonoma
- Make a right onto Highway 116

Oakland/Sacramento/San Jose/Vallejo (Interstate 80)

Highway 37 to 101 to 580 to 80

- Travel seven miles until you reach Highway 101
- Stay left, merge onto Highway 101 southbound towards San Francisco
- Travel 11 miles and merge onto I-580 (Richmond/San Rafael Bridge) toward Oakland
- Travel 13 miles until you reach I-80

At the end of an event, Highway 37 Eastbound towards Vallejo backs-up quickly. We recommend using 101 to 580 to 80, but if you would rather travel Eastbound 37 from Gate 8, CHP will allow you to make a u-turn at Highway 37 and Lakeville.